

Iwan Bachtiar Adjie

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Summary

- I have been working in Information Technology area more than eleven years; twenty one months in Wellington – New Zealand, five years in Singapore and four and half years in Jakarta - Indonesia.
- Currently working in Gen-I NZ, as Systems Engineer in ICT Solutions Delivery – Wellington.
- I have strong background in Networking, and I would like to focus my career in this area. I am willing to travel locally and overseas.
- I am a New Zealand Resident and Singapore Permanent Resident.
- I possess valid driving license in New Zealand, Singapore and Indonesia.

Summary of Professional Experiences

- Gen-I NZ / Telecom NZ, Wellington – New Zealand, October 2010 – present
- NCS Pte. Ltd., Singapore, April 2009 – September 2010
- Singapore Computer Systems Ltd., Singapore, November 2007 – March 2009 (Note: Singapore Computer Systems was acquired by NCS)
- Gen-I NZ / Telecom NZ, Wellington – New Zealand, January 2006 – September 2007
- Chub-IT Services Pte Ltd., Singapore, February 2004 – September 2004
- SuperInternet (S) Pte Ltd., Singapore, January 2001 – October 2003
- PT. Mitra Integrasi Komputindo, Jakarta – Indonesia, November 1999 – November 2000
- PT. Neonlite, Jakarta – Indonesia, November 1998 – November 1999
- PT. Bhinneka Mentari Dimensi, Jakarta – Indonesia, May 1996 – October 1998

Details of Professional Experiences

Gen-I NZ / Telecom NZ, Wellington, October 2010 – present

Summary of Job Descriptions

- Install / deploy Telecom network routers and switches
- Test and coordinate deployed network.
- Install / deploy and maintain Cisco VoIP solutions

Systems

- Cisco routers and switches
- Cisco Callmanager, Cisco Callmanager Express
- Cisco Unity, Cisco Unity Express
- Cisco IP phones

NCS Pte. Ltd., Singapore, April 2009 – September 2010

Project Standard ICT Operating Environment (SOE) – Housing and Development Board (HDB) (April 2009 – present)

SOE is the implementation of a standard ICT operating environment that allows the public service to reap substantial cost savings, reduce ICT manpower costs, increase agility and robustness of ICT infrastructure, and enhance user convenience. With a common ICT environment, service-wide systems can also be deployed centrally, swiftly and at lower cost, as there is no need to duplicate testing effort of the common environment across multiple agencies.

Role

- Network Engineer

Summary of Job Descriptions

- Supports daily operation, installs and configures of new network devices, supports internal projects, coordinates supports for “Addition and Alteration” works, preventive maintenance, troubleshoots, coordinates vendor support and device replacements, prepares, submits and amends monthly report for HDB network.
- Scope: HDB Headquarter (5 tower buildings), 24 branch offices and service centers, WAN links which connect the headquarter to the branch offices and service centers; over 200 network devices nationwide; Cisco 7206, cisco catalyst 6509, cisco catalyst 4006; supporting over 5000 users, over 8000 network points.

Singapore Computer Systems Ltd., Singapore, November 2007 – March 2009

Project Standard ICT Operating Environment (SOE) - Subordinate Court, Family and Juvenile Court (November 2008 – March 2009)

Role

- System Engineer / Secondary Network Engineer

Summary of Job Descriptions

- Primary responsibility: Microsoft Active Directory 2003, Microsoft Windows Server Update Services 3.0, Symantec AntiVirus for Corporate 10; administration, daily operation, trouble shooting, planning, maintenance.
- Managing and monitoring of the backup systems; Symantec Backup Exec 10
- Provide support for Primary Network Engineer, and assume Network Engineer role, when the primary is not around.

SPRING Singapore, November 2007 – October 2008

SPRING Singapore is the enterprise development agency for growing innovative companies and fostering a competitive SME sector. We work with partners to help enterprises in financing, capabilities and management development, technology and innovation, and access to markets. As the national standards and accreditation body, SPRING also develops and promotes internationally-recognised standards and quality assurance to enhance competitiveness and facilitate trade.

Role

- Network Engineer / Unix Engineer (April 2008 – October 2008)
- System – Unix Engineer / Secondary Network Engineer (November 2007 – April 2008)

Summary of Job Descriptions (as Network Engineer / Unix Engineer)

- Managing Sidewinder Firewall, Cisco 4507 Core Switch, Fiberlogic load-balancer, 3com / alcatel access switches, wireless routers, liaising with vendors for internet uplinks, cabling.
- Supporting network related daily operations, change request, incidents, and documentation.
- Administering and supporting daily operation for HP-UX; managing and monitoring backup, testing and reviewing Disaster Recovery procedure.

Summary of Job Descriptions (as System – Unix Engineer / Secondary Network Engineer)

- Primary responsibility: Email system and HP-UX; administration, daily operation, trouble shooting, planning, maintenance. Platform: Lotus Domino, Symantec Secure Mail Server, IronMail, OneBridge Sync Server .
- Microsoft Windows Server 2000/ 2003 administration and maintenance.
- Managing and monitoring of the backup systems (ArcServe and OmniBack II).
- Provide support for Primary Network Engineer, and assume Network Engineer role, when the primary is not around.

Gen-I NZ / Telecom NZ, Wellington, January 2006 – September 2007

Role

- Senior Systems Engineer (December 2006 – September 2007)

- Service Technician (January – November 2006)

Summary of Job Descriptions

- Install / deploy Telecom network routers and switches
- Test and coordinate deployed network.
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Systems

- Cisco routers and switches
- Cisco Callmanager, Cisco Callmanager Express
- Cisco Unity, Cisco Unity Express
- Cisco IP phones

Clients

- Westpac NZ Ltd, Fliway Intl Ltd/ Computer Transport Services Ltd, Placemakers, United Group, Department of Labour, Contact Energy, Deloitte Touche Tohmatsu, Department of Corrections

Chub IT-Services Pte Ltd, Singapore, February 2004 – September 2004

A System Integration Company

Role

- Network Engineer

Summary of Job Descriptions

- Responsible for several corporate customers and act as their internal IT department.
- Provide technical support for customer's corporate users.
- Installation / deployment of customers systems.
- Provide consultancy; solutions and advice for customer's IT systems matters.

Systems

- Microsoft Windows 2000, 2003 Server, Microsoft Windows XP, Redhat Enterprise Linux 3.
- Microsoft Exchange
- Microsoft Outlook, Office
- Veritas, ArcServe Backup
- WatchGuard Firewall, Symantec Corporate Antivirus
- IBM eServer X series, Desktops, Notebooks
- Numerous broadband routers

Clients

- Coperion, Frank Mohn AS, Anker Leschaco Group

SuperInternet (S) Pte Ltd, Singapore, January 2001 – October 2003

First Tier Internet Service Provider (ISP) and Network Solution Company

Role

- Senior Network Engineer

Summary of Job Descriptions

- Planning, develop, install, setting, migrate, troubleshoot, monitor & maintenance for company network infrastructure: back-end servers, routers, WAN links and LAN.
- Responsible for the Datacenter
- Provide technical support for customers: co-location servers, WAN links, broadband links.
- Stand by for 24 by 7 for critical servers, routers and backbones.

Infrastructure

- Routers: Cisco 7507, 7206VXR, 7204VXR, 3640, 2651, 2620, 2610
- Switches: Cisco Catalyst 4006, 3548XL, 3524XL, 2950T
- Firewalls: Cisco PIX 515 R & UR
- Operating Systems: Microsoft Windows NT 4.0 Server, 2000 Server & Advanced Server, Slackware Linux 7.x & 8.x, FreeBSD 4.5
- Web servers: Microsoft IIS, Apache
- Mail servers: Microsoft Exchange, Sendmail

- DNS: Microsoft DNS 4, Bind 8.x & 9.2.x
- Radius: FreeRadius 0.5
- Proxy Servers: Microsoft ISA, Squid 2.4
- Network tools: MRTG 2.9.x, NOCOL, SNIPS 1.1

Clients

- 7-11, PriceWaterhouseCooper, Spraying Systems, Electrolux, Salvation Army

PT. Mitra Integrasi Komputindo, Jakarta, November 1999 – November 2000

An Information Technology Integration Company

Role

- IT Specialist

Summary of Job Description

- Provide solution in designing, analyzing, developing system through customer needs in area of Windows NT, Network Connectivity.

Tools

- Hardware: Cisco 1601 Router, Cisco Catalyst 2924XL Switch, IBM Netfinity 3000. O/S: Microsoft NT Server 4.0. Software: IBM eNetwork Firewall 3.3, IBM Net.Commerce Pro V3.2 for NT (includes IBM DB2 Universal Database Workgroup Edition V6.1, IBM Net.Data V6.1, Lotus Domino Go Webserver V4.6.2.61).

PT. Neonlite, Jakarta, November 1998 – November 1999

An Advertising and Tax Consulting Company

Role

- EDP Staff

Summary of Job Description

- Provide technical support / consultancy for the internal company in maintaining, designing further development for running networked system in area Microsoft Access for Windows.

Tools

- Hardware: PCs, Server, NICs, hubs, Ethernet Cat 5 cable. O/S: Microsoft Windows NT Server 4.0, Windows 95. Microsoft Access 95.

PT. Bhinneka Mentari Dimensi, Jakarta, May 1996 – October 1998

A hardware distributor company

Role

- Technical Support

Summary of Job Description

- Provide support and consultancy in technical solution through customer needs in area computer hardware, internal and external devices, operating system, and applications referring them.

Tools

- Hardware: Micron Servers, Desktops, Notebooks, Encad/Roland Plotter, Numonics Digitizer, and Vidar Scanner. Operating system: DOS, Windows 95/NT 3.51 & 4.0. Software: Microsoft Office, Autodesk AutoCAD, and Adobe PhotoShop.

Education

1999 – 2000	Cisco Systems Networking Academy Cisco & Bina Nusantara University, Jakarta
1992 – 1997	Bachelor Degree in Information Engineering (Computer Science/ BSc) Bina Nusantara University, Jakarta

Certifications

2000 Cisco Certified Network Associate, Jakarta
 1999 Microsoft Certified Professional, Jakarta
 Windows NT 4.0 Server

Licenses

New Zealand's driving license Class 1
 Singapore's driving license Class 2B & 3
 Indonesia's driving license Class A & C
 New Zealand's Electrical Service Technician 'A'

Courses and Technology Updates

2010 Avaya Unified Communications Management – Telecom/Avaya, Wellington
 2006 AirMagnet / BlueSocket – Telecom, Auckland
 2006 Electrical Service Technician 'A' – WelTec, Wellington
 2006 Symbol wireless switch – Telecom, Wellington
 2001 – 2002 Numerous seminars and product trainings by Cisco, Intel, Sun, and F5 Networks, CheckPoint, Sophos at Singapore.
 1999 – 2000 Several seminars by Cisco, Indosat at Jakarta and Singapore

Referees

Name	Company
Brian Smith Service Manager ICT Solutions Delivery – Gen-I NZ (64) 27 459 1890 brian.smith3@gen-i.co.nz	Gen-I New Zealand – Wellington – New Zealand http://www.gen-i.co.nz
Hor Wee Min Operation Manager – HDB (65) 9769 6183 weemin@ncs.com.sg	NCS Pte. Ltd – Singapore http://www.ncs.com.sg
Derek Liow Operation Manager – Subordinate Court (65) 9386 8215 derek.liow@scs.com.sg	Singapore Computer Systems Ltd – Singapore http://www.scs.com.sg
Sulaimi Suib Project Manager – SPRING Singapore (65) 8168 8719 sulaimi.suib@scs.com.sg	Singapore Computer Systems Ltd – Singapore http://www.scs.com.sg
John Little Regional Field Service Manager Telecom Business Solutions (64) 27 443 0197 john.little@telecom.co.nz	Telecom New Zealand Ltd – Wellington – New Zealand Phone: (64) 4 460 6576 – Fax: (64) 4 473 6755 http://www.telecom.co.nz
Thomas Aw Service Manager (65) 6846 3383 thomas.aw@chubit.com.sg	Chub-IT Services Pte Ltd – Singapore Phone: (65) 6747 6748 - Fax: (65) 6747 5576 http://www.chubit.com.sg
Benjamin Tan Managing Director (65) 3125 8508 benjamin.tan@super.net.sg	SuperInternet Pte Ltd – Singapore Phone: (65) 3125 8500 - Fax: (65) 6862 2660 http://www.super.net.sg